



King County
IT SYSTEMS SPECIALIST - SENIOR
DEPARTMENT OF TRANSPORTATION
TRANSIT DIVISION/VEHICLE MAINTENANCE SECTION
Annual Salary Range: \$63,272 - \$76,493 (2006 Rates)
Job Announcement: 05AB5701
OPEN: 12/19/05 CLOSE: 1/6/06

WHO MAY APPLY: This position is open to all qualified applicants.

WHERE TO APPLY: Required forms and materials **must** be sent to: **201 South Jackson St., M. S. KSC-TR-0419, Seattle, WA 98104-3856**, or hand delivered to the **Career and Employment Center** located at The King Street Center, 201 South Jackson Street. Application materials **must be received by 4:00 p.m.** on the closing date. (Postmarks are NOT ACCEPTED.) Contact Adrienne Bunney at (206) 684-1087 or adrienne.bunney@metrokc.gov for further inquiries. **PLEASE NOTE:** Applications not received at the location specified above will not be processed.

FORMS AND MATERIALS REQUIRED: [A King County application form and data sheet](#), resume, and a letter of interest detailing your background and describing how you meet or exceed the requirements are required.

WORK LOCATION: King Street Center, 201 South Jackson St, Seattle. Travel to other locations throughout the county will be required. The work is primarily in an office environment, but sometimes at locations that are vehicle maintenance facilities and other shop environments.

WORK SCHEDULE: This position is exempt from the provisions of the Fair Labor Standards Act, and is not overtime eligible. Work schedule is normally Monday through Friday, 8:00 a.m. – 5:00 p.m. Extended and/or flex scheduled work hours may be required to respond to service needs.

PRIMARY JOB FUNCTIONS INCLUDE: This position serves the Vehicle Maintenance and LINK Sections in support of Metro Transit and Sound Transit LINK (Light rail vehicles of Sound Transit). This position reports to the Basic Business Systems (BBS) Supervisor and the BBS Senior Application Developer. As part of a team, this position will have a combination of responsibilities for performing complex implementation and maintenance of computer systems.

- The position will implement, support and maintain the M5 (Fleet maintenance) system, vehicle dispatching, interfaces with external systems, and the pick system.
- The position will develop requirements for replacement systems.
- This position will support over 200 end users using these systems and Business Objects, PeopleSoft and IBIS.
- The position will develop complex reports using a variety of reporting tools, including Crystal Reports, Access and Business Objects.
- The position will serve as a project lead for Vehicle Maintenance on various assigned systems or initiatives.
- The position may be required to design and develop complex Access applications and reports.
- The position will develop requirements, design curriculum and provide training to technical and non-technical staff with a varied level of skills.

KING COUNTY IS AN EQUAL OPPORTUNITY EMPLOYER. JOB ANNOUNCEMENTS ARE AVAILABLE IN ALTERNATIVE FORMATS FOR PERSONS WITH DISABILITIES.

(206) 296-5209 JOBLINE <http://www.metrokc.gov/ohrm/psd/openings.html> Website Address (206)-296-8535 TTY

- This position will be required serve in an on-call rotation in a 24 by 7 system support role.
- Additional duties as assigned.

QUALIFICATIONS: Successful candidates must possess an advanced knowledge of information systems, processes, techniques and computer technology principles including an AA or BA degree in a computer-related field or six years experience in a similar position. Requirements include:

- A minimum three years of increasingly responsible technical experience working in information technology.
- At least two years experience providing end-user support and technical problem resolution
- Demonstrated experience presenting and/or training in front of a group of people and/or in a classroom setting.
- Knowledge and experience using reporting tools against a relational database.
- Ability to analyze large amounts of data.
- Customer service skills such as follow-up, discretion, patience, etiquette, communication, and professionalism.
- Ability to maintain confidentiality of sensitive information
- Ability to deal with others with tact, diplomacy, and courtesy.

DESIRABLE QUALIFICATIONS:

- Knowledge and experience using Crystal reports, Business Objects, IBIS, PeopleSoft and Access are highly desirable.
- Experience in a lead position doing project work.
- Ability to adapt communication style to the needs of the audience.
- Strong team player
- High level of initiative, self starter
- Strong organizational skills – key to managing several responsibilities and communicating with many users/customers/co-workers.
- HTML programming skills are a plus.

NECESSARY SPECIAL REQUIREMENTS: A valid Washington State driver's license.

SELECTION PROCESS: Applicants who meet the required qualifications will be screened based on the clarity, completeness and content of their application materials. After initial screening, the most competitive candidates will be invited to an oral examination and interview.

UNION MEMBERSHIP: This position is represented by IFPTE Local 17 Information Technology Employees Bargaining Unit.

CLASS CODE: 7323300